

Privacy Policy

This Privacy Policy explains how we use any personal information that we may collect about you when you use this website. By using our website, you're agreeing to be bound by this Privacy Policy.

We regularly review and, where necessary, update our privacy information. If we plan to use personal data for a new purpose, we will update our privacy information and communicate the changes to individuals before starting any new processing of personal data. This Privacy Statement may be further complemented by other data privacy notices provided by Flexitallic for specific uses of certain Personal Data in specific features of the Site. As an example, when certain features of the Site request additional information from you, we may provide an additional notice to inform you about the way in which we process such additional information.

This Privacy Statement, describes the Processing of Personal Data pertaining to visitors to the Site, by Flexitallic affiliates (collectively, "Flexitallic") established in the member states of the European Economic Area (EEA).

IDENTITY OF THE FLEXITALLIC AFFILIATE COLLECTING PERSONAL DATA AS DATA CONTROLLER

The Data Controller(s) in respect of Personal Data collected via this Web Site and any other related or linked Flexitallic sites (collectively "Site") is:

In relation to activities in Germany: Flexitallic, GmbH, Halskestr. 4a, 47877 Willich-Münchheide, Germany; Tel: +49 (0) 21 54 / 95363 – 0, Email: customerservice@flexitallic.de

In relation to activities in France: SIEM Supranite SAS, 31-33 rue de Mogador 75009 Paris, France, Tel: +33 (0)1 48 88 88 88, Email: siem@supranite.com

In relation to all other countries within the EEA: Flexitallic UK, Ltd., Scandinavia Mill Hunsworth Lane Cleckheaton West Yorkshire BD19 4LN, Tel+ 44 (0)1274 851273, Email: contactus@flexitallic.eu

The Flexitallic affiliate(s) identified above as the Data Controller of the Personal Data, may transfer all or some of the Personal Data received through the Site, to Flexitallic affiliates worldwide which are located outside the EEA. Flexitallic has taken steps so that the Personal Data it collects on the Site receives an adequate level of data protection at all Flexitallic locations. These steps include Flexitallic affiliates entering into Inter-Affiliate Agreements containing the EU "Standard Contractual Clauses".

The EU Standard Contractual Clauses have been approved by the European Commission and relevant European authorities as offering adequate protection for transfers of Personal Data outside the EEA.

Flexitallic will not transfer the Personal Data we collect to any third parties outside the EEA

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Who are we?

The Flexitallic Group is a global manufacturer and supplier of engineered sealing solutions, serving the oil and gas, chemical, nuclear, power and OEM sectors.

The Flexitallic Group and its subsidiaries include Flexitallic UK Ltd., Flexitallic US LLC, Flexitallic GmbH, Flexitallic Belgium BVBA, SIEM Supranite, SAS, Flexitallic Gasket Technology (Suzhou) Co Ltd, Flexitallic Canada, Ltd. and Flexitallic LLC.

What information we do collect about you?

We collect information about you when you send an enquiry or order for our products and services, or engage in a live chat session. The only personal information we collect might include your name, address, email address, IP address and information regarding what pages are accessed and when ("Collected Data"). Website usage information is collected using cookies. We do not collect personal data such as the date of birth, identification numbers, genetic, mental, economic, cultural or other social identity information of natural persons and such information is not Collected Data.

How will we use the information about you?

The Collected Data is used to the extent necessary to provide a functional website and in order to process your order or enquiry. If you consent, we will also use Collected Data about you to email you about other product and services we think may be of interest to you.

If you have a contract with a Flexitallic entity, and it is necessary to use your Collected Data to fulfil the requirements of that contract, we may also use the Collected Data for that purpose.

If the processing of Collected Data is necessary to meet a legal obligation of Flexitallic, we may use the Collected Data for that purpose.

If the processing of Collected Data is necessary to protect the vital interest of a person, including you, we may use the Collected Data for that purpose.

If the processing of Collected Data is necessary to guard the legitimate interests of Flexitallic or a third party, we may use the Collected Data for that purpose.

We will not share Collected Data for marketing purposes with companies outside of The Flexitallic Group.

Flexitallic does not use automated decision-making. Automated decision-making means a decision that produces legal effects concerning person or significantly affects the person and is based upon automated processing (i.e. no human intervention in the decision-making process) of Collected Data intended to evaluate certain personal aspects relating to the person.

Storage Period

Flexitallic generally deletes the Collected Data about you as soon as the reason for collecting it expires. We will not retain the Collected Data about you any longer than is necessary to fulfill the purpose for which it was collected.

If you consent to receive marketing information about Flexitallic products and services, we will retain the Collected Data until you withdraw your consent. If you should make a request to us, we will erase any Collected Data on you that we may have, unless we have a legal obligation to maintain such Collected Data. In such event, we will advise of the legal obligation that requires us to keep the Collected Data that you have requested be erased.

We will not port any Collected Data to another party, unless it is automated personal data and you have made a written request that it be ported to the third party.

Marketing

We would like to send you information about Flexitallic products and services which may be of interest to you. Even if you have consented to receive this information, you may opt out at a later date. We will not contact you for marketing purposes by email, phone or text message unless you have given your prior consent as indicated below.

You have a right at any time to stop us from contacting you for marketing purposes.

Cookies

Cookies are text files placed on your computer to collect standard internet log information and visitor behavior information. This information is used to track visitor use of the website and to compile statistical reports on website activity.

For further information visit <https://www.aboutcookies.org/> or <http://www.allaboutcookies.org/>.

You can set your browser not to accept cookies and the above websites tell you how to remove cookies from your browser. However, in a few cases some of our website features may not function as a result.

Accuracy of Collected Data

Flexitallic endeavors to keep the Collected Data about you as accurate, complete and current taking into account the purposes for which it was collected and is being used. Flexitallic relies upon Data Subjects (such as you) to maintain the accuracy and completeness of the Collected Data; so you should inform Flexitallic if your personal details change, including the context in which the Collected Data was provided, e.g in connection with promotion of a specific product or service.

We want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate. If we receive such a request that we can verify is from you; we will correct or remove any inaccurate personal data we may find, and we will notify you of any change in the information.

Access to your information

You have the right to request a copy of the personal data that we hold about you. You are entitled to request access to the following information about the Collected Data we may have about you: (a) the purpose(s) for which it is used; (b) the categories of personal data within it; and (c) the recipients to whom it has been disclosed; where possible, the period of time for which it will be stored by Flexitallic.

You also have the right to requested whether your Collected Data has been transferred to a country or organization outside the EEA, and the right to be informed of the appropriate safeguards relating to the transfer.

Right to Request Rectification, Correction or Erasure

You also have the right to request: (a) Flexitallic rectify, correct or erase the Collected Data; or (b) Flexitallic restrict the processing or use of the Collected Data. You may object to the use or processing of your Collected Data by Flexitallic; or you may lodge a complaint about any use or processing of your Collected Data with a supervisory authority.

If your Collected Data we are processing is inaccurate you have the right to have it corrected and rectified immediately.

You have the right to restrict our processing of your Collected Data if: (a) you contest the accuracy of the Collected Data for the period of time we need to verify the accuracy of the Collected Data; (b) our processing of the Collected Data is illegal and you oppose the erasure of the Collected Data; (c) we no longer need the Collected Data for the purposes of processing; but the Collected Data is required by you for the establishment, exercise or defense of a legal claim; or (d) you have objected to processing pending the verification of whether Flexitallic's legitimate grounds outweigh yours.

You have the right to require that Flexitallic erase your Collected Data in our possession (Right to be Forgotten) without undue delay provided: (a) the Collected Data is no longer necessary in relation to the purposes for which it was collected; (b) you withdraw your consent on which the processing is based and there is no other legal ground for processing; (c) you object to processing and there is no overriding legitimate grounds for processing; (d) your Collected Data has been illegally processed; or (e) the Collected Data must be erased for compliance with a legal obligation in the EEA to which Flexitallic is subject.

If you would like to exercise any of the foregoing rights or make any objection concerning your Collected Data in our possession, please contact:

Data Protection Officer

Name: Ed Kalynchuk
Address: Flexitallic Canada Ltd
4340 - 78 Avenue
Edmonton, AB, T6B 3J5, CANADA
T: +1 780.466.5050
Email address: ekalynchuk@flexitallic.ca

Other Websites

Our website may contain links to other websites. This Privacy Policy only applies to this website so when you link to other websites you should read their own privacy policy.

Changes to our Privacy Policy

We keep our Privacy Policy under regular review and we will place any updates on this web page. This privacy policy was last updated in May 2018.

How to Contact Us

Please contact us if you have any questions about our Privacy Policy or any Collected Data we may hold about you:

Name:	Ed Kalynchuk
Address:	Flexitallic Canada Ltd 4340 - 78 Avenue Edmonton, AB, T6B 3J5, CANADA T: +1 780.466.5050
Email address	ekalynchuk@flexitallic.ca